

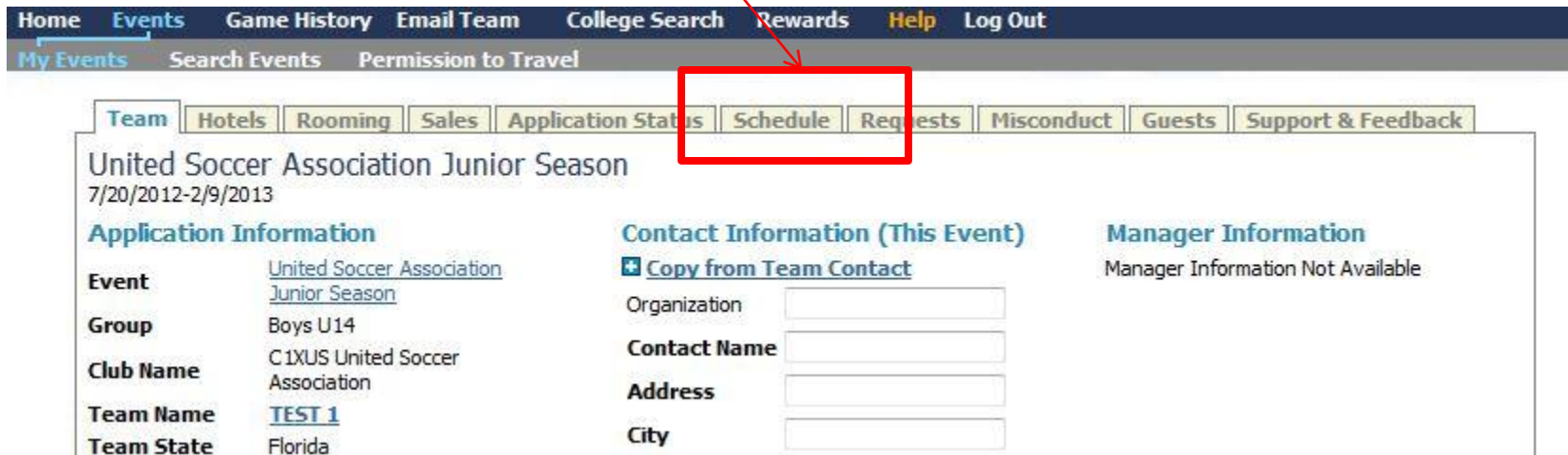
Game Change Request from the team account

Teams are responsible for obtaining club approval before submitting game change request

Once games are scheduled, they can only be rescheduled through the game change request in the team account.

Once games are moved they are immediately seen on the schedule.

To access the game request feature, go to the schedule tab, that will open up the schedule with the other features



Home Events Game History Email Team College Search Rewards **Help** Log Out

My Events Search Events Permission to Travel

Team Hotels Rooming Sales Application Status **Schedule** Requests Misconduct Guests Support & Feedback

United Soccer Association Junior Season
7/20/2012-2/9/2013

Application Information

Event	United Soccer Association Junior Season
Group	Boys U14
Club Name	C1XUS United Soccer Association
Team Name	TEST 1
Team State	Florida

Contact Information (This Event)

[+ Copy from Team Contact](#)

Organization	<input type="text"/>
Contact Name	<input type="text"/>
Address	<input type="text"/>
City	<input type="text"/>

Manager Information

Manager Information Not Available

To chat with the other team use the chat button. This will allow 2 way communication via email so that the teams can agree on the change before it is submitted

Home **Events** Game History Email Team College Search Rewards **Help** Log Out

My Events Search Events Permission to Travel

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United Soccer Association - Assignors Demo


10/28/2012-12/31/2013

Boys U9 C1XUS UNITED TEST 14 (FL)

Click on the game number to download a printable game card.

#7	10/28/2012 9:00 AM-10:00 AM	H C1XUS UNITED TEST 14 (FL) <input type="checkbox"/>	C1XUS USA test 4 #3	Make Request Chat
		A C1XUS UNITED TBA 10 (FL) <input type="checkbox"/>		
#9	10/29/2012 1:00 PM-2:00 PM	H C1XUS UNITED TEST 14 (FL) <input type="checkbox"/>	C1XUS USA test 1 #3	Make Request Chat
		A C1XUS UNITED TEST 12 (FL) <input type="checkbox"/>		
#11	10/30/2012 4:00 PM-5:00 PM	H C1XUS UNITED TEST 13 (FL) <input type="checkbox"/>	C1XUS USA test 1 #3	Chat
		A C1XUS UNITED TEST 14 (FL) <input type="checkbox"/>		

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Put into box the change that is being requested, use the drop down boxes for selection of the field, and fill in the new time. Press Update
 USA will usually approve game date and time changes if done more than 3 weeks prior to game day, as most games in that time frame have not had referees assigned
 Any request 3 weeks or less, will have to be approved by the referee assignor before USA will approve, due to limited referee availability.

DO NOT USE THE NOTES /COMMENTS SECTION FOR THE REQUEST.

United Soccer Association Demo league 2
 10/1/2011-7/31/2012
Boys U12 C1XUS UNITED TEST 3 (FL)
 Request New Date, Time, and Field for Game #6

Date: 11/20/2011
 Time: 12:00 AM - 12:00 PM
 Field: USA test #3

Your Comments

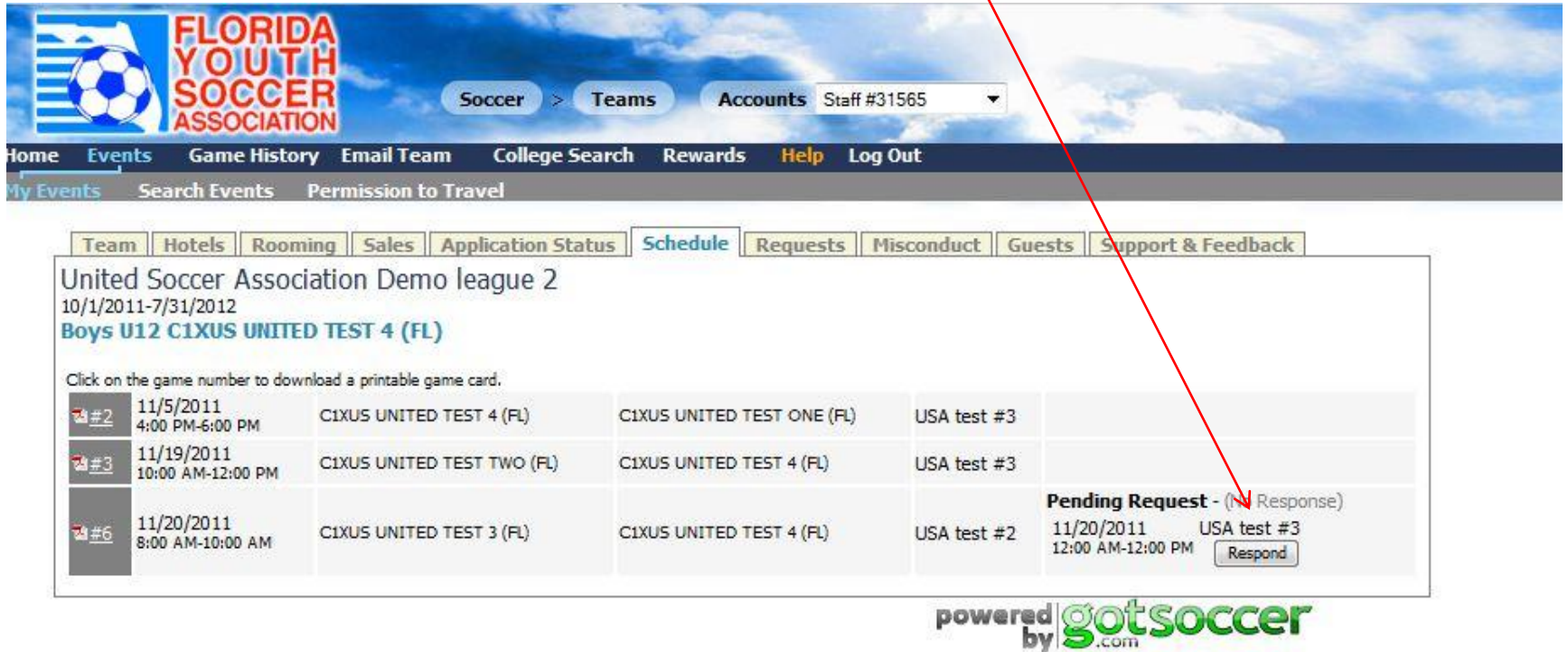
Update Delete

Away Team Response
 (No response)

Click on the game number to download a printable game card.

#1	11/5/2011 2:00 PM-4:00 PM	C1XUS UNITED TEST TWO (FL)	C1XUS UNITED TEST 3 (FL)	USA test #3	
#4	11/19/2011 8:00 AM-10:00 AM	C1XUS UNITED TEST 3 (FL)	C1XUS UNITED TEST ONE (FL)	USA test #3	Make Request
#6	11/20/2011 8:00 AM-10:00 AM	C1XUS UNITED TEST 3 (FL)	C1XUS UNITED TEST 4 (FL)	USA test #2	Pending Request - (No Response) 11/20/2011 USA test #3 12:00 AM-12:00 PM Edit

The other team sees the request, and can approve.



The screenshot shows the Florida Youth Soccer Association website interface. At the top, there is a navigation bar with links for Home, Events, Game History, Email Team, College Search, Rewards, Help, and Log Out. Below this is a secondary navigation bar with links for My Events, Search Events, and Permission to Travel. The main content area features a tabbed interface with tabs for Team, Hotels, Rooming, Sales, Application Status, Schedule, Requests, Misconduct, Guests, and Support & Feedback. The 'Schedule' tab is active, displaying a list of games for the 'United Soccer Association Demo league 2' from 10/1/2011 to 7/31/2012. The specific game shown is 'Boys U12 C1XUS UNITED TEST 4 (FL)'. A table lists three games with their dates, times, and locations. The third game, on 11/20/2011 from 8:00 AM to 10:00 AM, is highlighted in grey and has a 'Pending Request' status. A red arrow points from the text 'can approve.' to the 'Respond' button in the 'Pending Request' row.

FLORIDA YOUTH SOCCER ASSOCIATION

Soccer > Teams Accounts Staff #31565

Home Events Game History Email Team College Search Rewards Help Log Out

My Events Search Events Permission to Travel

Team Hotels Rooming Sales Application Status Schedule Requests Misconduct Guests Support & Feedback

United Soccer Association Demo league 2
10/1/2011-7/31/2012
Boys U12 C1XUS UNITED TEST 4 (FL)

Click on the game number to download a printable game card.

#2	11/5/2011 4:00 PM-6:00 PM	C1XUS UNITED TEST 4 (FL)	C1XUS UNITED TEST ONE (FL)	USA test #3	
#3	11/19/2011 10:00 AM-12:00 PM	C1XUS UNITED TEST TWO (FL)	C1XUS UNITED TEST 4 (FL)	USA test #3	
#6	11/20/2011 8:00 AM-10:00 AM	C1XUS UNITED TEST 3 (FL)	C1XUS UNITED TEST 4 (FL)	USA test #2	Pending Request - (No Response) 11/20/2011 12:00 AM-12:00 PM USA test #3 <input type="button" value="Respond"/>

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If approved by other team, USA sees request and team approval

FLORIDA YOUTH SOCCER ASSOCIATION

GotSport.com > Directors - League Accounts Staff #31565

Home Website Club Referees Training League Tournament

Summary Fields League Events Teams Help

List Event Setup Application Divisions Schedule Officials Scoring Messaging Export

Calendar View Chart View List View Export Blackouts Coaches Requests Referees Tools

United Soccer Association Demo league 2 - 10/1/2011

Select Division All Status All List Scheduling Requests

Game	Date/Field	Teams	Request
#6	11/20/2011 Chart 8:00 AM-10:00 AM USA test #2	H C1XUS UNITED TEST 3 (FL) A C1XUS UNITED TEST 4 (FL)	Home Team Request: 11/20/2011 Chart 12:00 AM-12:00 PM USA test #3 Approve

Away Team (No Response) - Notes:
This is fine with us

Conflicts Anticipated:

- Other 10:00 AM - 12:00 PM Reason: Field
- Other 8:00 AM - 10:00 AM Reason: Field
- Other 10:00 AM - 12:00 PM Reason: Field

USA Approval

- USA will approve any game change when both coaches agree, and the game is more than 3 weeks away OR has not had a center referee assigned.
- Teams can view game card for game to see if referee has been assigned. If referee is assigned, and game is less than 3 weeks away, then USA will contact assignor for approval. Games will only be changed with assignor approval.
- Games requesting changes less than 10 days before game date, will most likely be denied.
- Home club will be notified by USA of the game time change.

USA approves, and game is changed in system.

The screenshot shows the Florida Youth Soccer Association website interface. At the top, there is a navigation bar with the logo and the text "FLORIDA YOUTH SOCCER ASSOCIATION". Below this, there are several tabs: "Home", "Website", "Club", "Referees", "Training", "League", and "Tournament". The "League" tab is currently selected. Below the tabs, there is a secondary navigation bar with options: "Summary", "Fields", "League Events", "Teams", and "Help".

The main content area displays "United Soccer Association Demo league 2 - 10/1/2011". There are filters for "Select Division" (set to "All") and "Status" (set to "All"). A button labeled "List Scheduling Requests" is visible.

The main data is presented in a table with the following columns: "Game", "Date/Field", "Teams", and "Request".

Game	Date/Field	Teams	Request
#5	11/20/2011 Chart 4:00 PM-6:00 PM USA test #3	H C1XUS UNITED TEST ONE (FL) A C1XUS UNITED TEST TWO (FL)	Home Team Request: 11/20/2011 Chart 4:00 PM-6:00 PM USA test #3 Approved: 11/19/2011 7:53:54 PM Away Team Refused - Notes: We do not want to change the time
#6	11/20/2011 Chart 12:00 AM-12:00 PM USA test #3	H C1XUS UNITED TEST 3 (FL) A C1XUS UNITED TEST 4 (FL)	Home Team Request: 11/20/2011 Chart 12:00 AM-12:00 PM USA test #3 Approved: 11/19/2011 6:16:10 PM Away Team (No Response) - Notes: This is fine with us

At the bottom right of the page, there is a logo that says "powered by gotsoccer.com".

Recommended actions

- Home team advises club assignor of game time request, before entering in Got Soccer.
- Notify other team via email so they know there is a pending request.
- USA can see the team's responses, and decide appropriate action.
- Team must submit a support ticket to notify league.

While in event click on support and feedback, then open a support ticket.

The screenshot displays the Florida Youth Soccer Association website interface. At the top, the logo for the Florida Youth Soccer Association is visible, along with navigation links for Soccer, Teams, and Accounts (Staff #31565). Below the header, there is a main navigation bar with links for Home, Events, Game History, Email Team, College Search, Rewards, Help, and Log Out. A secondary navigation bar includes My Events, Search Events, and Permission to Travel. A horizontal menu contains various options: Team, Hotels, Rooming, Sales, Application Status, Schedule, Requests, Misconduct, Guests, and Support & Feedback. The 'Support & Feedback' link is highlighted with a red box. Below this menu, the event details for 'United Soccer Association Demo league 2' (10/1/2011-7/31/2012) and 'Boys U12 C1YUS UNITED TEST 3 (FL)' are shown. A red box highlights the 'Event Support Tickets' section, which includes a button labeled 'Open a Support Ticket'. Below this, a feedback form titled 'Feedback: How would you rate your experience at this event?' is displayed. The form contains several sections with radio button options: 'Event Organization' (Poor, Acceptable, Average, Good, Excellent), 'Competition' (Biased, Unbalanced, Fair, Well Balanced), 'Field Condition' (Unplayable, Messy, Average, Good, Immaculate), 'Would you return next year?' (No, Maybe, Definitely), and 'Overall Rating' (0%, 25%, 50%, 75%, 100%). A text area for 'Other Thoughts' and a 'Submit' button are also present. The bottom right corner features the 'powered by gotsoccer.com' logo.

USA can communicate with team in support ticket if more info is needed, and team sees answer in the team account

Request Support [Handle Support](#)

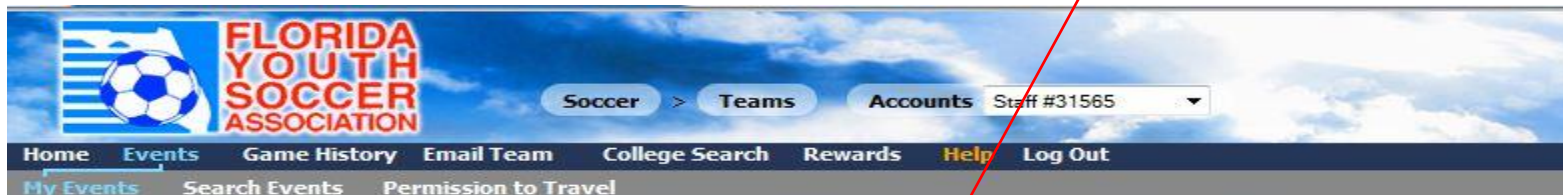
Support Tickets - Event & Club Level

Search Filters Page Size 10 Status **Open** Level All

Event (All Events) Type Search Apply Filters

Items 1 - 2 of 2

ID#	Status	Level	Type/SubType	Contact	Comments or Question	Response to User	Internal Comments
153038	OPEN Close Escalate		Schedule	Linda Lathrop	Team: B12 C1XUS UNITED TEST 3 (FL) Event: United Soccer Association Demo league 2 (10/1/2011) I have made a game change request	We are going to need more information. Edit	VP can see and reply here. Edit



FLORIDA YOUTH SOCCER ASSOCIATION

Soccer > Teams Accounts Staff #31565

Home Events Game History Email Team College Search Rewards Help Log Out

My Events Search Events Permission to Travel

Team Hotels Rooming Sales Application Status Schedule Requests Misconduct Guests **Support & Feedback**

United Soccer Association Demo league 2
10/1/2011-7/31/2012
Boys U12 C1XUS UNITED TEST 3 (FL)

Event Support Tickets
Open Tickets

Subject	Comments/Description	Response
11/19/2011 6:24:23 PM RE: Schedule	I have made a game change request Add Comment	We are going to need more information.